

**Education Volunteers at  
Tiverton Museum of Mid  
Devon Life**

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# Who benefits?

- Visits from 2500 schoolchildren
- 200 children taking part in holiday craft activities
- Family trails, competitions etc
- Special events
- Students on work experience



# Who delivers?

- 18 education volunteers
- One part-time Education Officer
- One part-time Learning Support Officer



# What do volunteers do?

- Deliver sessions to small groups of schoolchildren
- Prepare and deliver craft activities
- Administration and ICT
- Research
- Collection management
- Contribute to service development



# How do we recruit?

- Word of mouth
- CVS bureau
- Work placements
- Local appeals, AGM
- Referral from museum



# How do we select?

- People known to us
- References
- CRB checking
- Natural selection



# How do we train?

- Mentoring
- Evaluation feedback
- Support notes
- External training days
- Observation visits
- Volunteer 'get togethers' and Christmas lunch



# How do we retain?

- Match volunteers to tasks
- Make sure volunteers feel valued
- Share information – 2way communication
- Listen and respond – ownership
- Volunteer ‘get togethers’ and Christmas lunch



# Onwards and Upwards

- Shared goals
- Commitment to improvement
- Continuous recruitment
- Succession planning
- Sandford Award

